



## **All Services**

Vaccines: Vaccination requirements include being current on Rabies, Distemper/Parvo, and Bordatella (kennel cough). Records may be emailed by you or your veterinarian to [records@corbinvcc.com](mailto:records@corbinvcc.com).

Hours & Holidays: Monday through Friday from 8 am to 5 pm. We are open for boarding 365 days a year, however we are closed to the public on New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

- If you would like to pick-up your pet at any other time, there will be an additional \$20 charge, on top of the extra night charge. Arrangements must be made at time of making the reservation.
- A late charge of \$1 per minute past 5:00 pm will be applied until 5:30 pm. After 5:30 pm, if we have not received a phone call of notice of being late, your dog will be placed into over-night boarding for an additional nightly rate.

Enrollment: An Enrollment Form and a signed Client Agreement are required for enrollment.

Facilities: Stay and Play Lodge at Veterinary Care Center has both indoor and outdoor facilities.

Water is provided at all times but your dog may still drink more than usual at home after daycare.

Fees: All services must be paid by the end of the day or stay.

Daycare memberships are available in 5, 10, and 20 day increments which are good for 3 months from date of purchase and are non-refundable.

- We accept cash and all major credit cards.

Fleas/Ticks: Stay and Play Lodge at Veterinary Care Center highly recommends all dogs be on a flea/tick and parasite preventative such as NexGard Plus for dogs and Nexgard Combo for cats. If at any time your pet is noticed to have fleas or ticks, the owner will be called and asked to come and get the dog ASAP or a flea bath will be provided at an additional charge.

Dirt: Dogs at play may get dirty, especially those with longer hair which may get matted. Full Service Baths and brush outs can be scheduled during the day or stay for an additional fee.

Medications: Any medications, including injections, can be administered during your animals' stay at the Stay and Play Lodge at Veterinary Care Center which is owned and managed by Dr. Birch.

Treats: With the owner's permission, treats will be given intermittently.

Emergency Medical Care – If the need for medical care should arise, all efforts will be made to use the Veterinarian on staff. Our employees are trained to follow our Emergency Medical Policy procedure which is in place for your pet's safety.

Storage Bins: Each pet will have a storage bin to store leashes, lunch, or other belongings during the day or stay. Each bin will be labeled with your dog's name on it.

Cleaning: Stay and Play Lodge cleans and disinfects all exposed areas daily to fight against odor and diseases.

### **Daycare Only:**

Screening: Not all dogs are good candidates for doggie daycare and each must be screened before they can join the group play. This screening is to ensure the safety of all our dogs by evaluating their size, temperament, and age. Stay and Play Lodge at Veterinary Care Center reserves the right to turn away any dog unsuitable for this environment.

- During screening, Stay and Play Lodge at Veterinary Care Center will assess your dog by asking you some questions regarding the dog's behavior, evaluating the dog without the parent present, and slowly introducing your dog into a group environment.
- Please understand that although a dog may pass his/her screening, they may not enjoy the hyperactivity and exposure to multiple dogs that occurs in daycare. You will be made aware of your dogs' enjoyment.

Nap Time: Your dog's day at Stay and Play Lodge at Veterinary Care Center will include a two-hour nap time from noon to 2 pm. Individual crates and/or pet beds will be supplied. Many dogs are unaccustomed to the level of constant activity they will endure for the rest of the day, so a nap is necessary to rejuvenate them.

- Remember that even with a nap, your dog may appear more tired at home than usual from their active day.

Food: If you would like your dog to be fed midday, all food must be brought in single-serving portions in air-tight containers and Stay and Play Lodge at Veterinary Care Center will happily serve it. We can refrigerate and heat food as needed.

Behavior: The dogs' behavior will be constantly monitored to avoid incidents. However, we are equipped with shaker cans and squirt bottles to break up any episodes if the need arises. Certain aggressive behaviors will not be allowed at Stay and Play Lodge at Veterinary Care Center. Discipline will include time-outs in a kennel by themselves for 5-10 minutes. If the behavior continues, the dog may be asked to leave the playgroup.

Roughhousing: Even under constant supervision, your dog may still get an occasional nip, scratch or pulled muscles from new levels of activity.

Toenails: Excessively long toenails may cause injury. You will be notified if your dog's nails are too long. Nail clipping/ear cleaning can be scheduled during the day for an additional fee. If, at your next visit, the nails have not been trimmed, Stay and Play Lodge at Veterinary Care Center will trim them at the parent's expense.

### **Boarding of all Pets:**

Reservations for all animals are highly encouraged by calling (606) 268-3848. Drop-ins will be accommodated if space is still available. Reservations need to be cancelled by 5 pm at least 2 days prior to the scheduled drop-off day or a non-cancellation fee of \$25 per animal will be applied. Failure to show on the scheduled drop-off day will result in the non-cancellation fee as well as forfeit of the remaining reservation days. A credit card number and deposit are required at the making of the reservation to hold the kennel.

Food: All those that are staying with Stay and Play Lodge at Veterinary Care Center will be required to bring in their own food from home. This is to prevent diarrhea and upset stomach from changing their food.

- We can refrigerate, and heat food as needed.
- We will keep to your pets' normal eating routine as close as possible.

Beds/Blankets: Clean beds/blankets are supplied in each of our kennels and runs along with food and water dishes. However, you are always welcome to bring your own bed or blanket if you think your pet may be more comfortable with his favorite one from home. (Stay and Play Lodge at Veterinary Care Center is not responsible for lost or damaged belongings)

Toys: You are encouraged to bring favorite toys from home which may generate a more enjoyable stay for your dog.

**Cats Only:**

Vaccination requirements include Rabies, FVRCP, and Feline Leukemia. A test from your veterinarian is also required stating that they do not have Feline Immunosuppressive Virus (FIV) and Feline Leukemia (FeLV).

Personal Belongings: Please feel free to bring any favorite toys or other items your cat may enjoy during their stay, included but not limited to food, litter, etc.

Toys and other items: Please feel free to bring any favorite toys or other items your pet may enjoy during their stay.

**A copy of your cat's and dog's vaccination record showing the above items is required before your dog can be boarded with Stay and Play Lodge at Veterinary Care Center.**